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North San Jose
America's JobCenter
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Host Position Summary:

The Host greets all guests with genuine enthusiasm and warmth upon arrival, informs guests of their wait time, enters guest names into the computer system, shows guests to their table and bids guests farewell as they leave. Additionally, the Host cares for our guests by refilling beverages and performs light housekeeping duties such as cleaning glass and menus, and ensuring restrooms are clean, stocked and orderly.

Cashier Position Summary:

The Cashier ensures that guests are greeted warmly upon entry and over the phone, shares descriptions about our many dessert selections, and serves our To Go guests. Additionally, this person assists guests in making menu selections over the phone, takes and rings in orders, packages To Go food and beverages, processes payments, and assists fellow team members to ensure overall guest satisfaction.

Server Position Summary:

The Server ensures all guests are provided with prompt and friendly service according to The Cheesecake Factory standards. The Server describes menu items, assists guests in making food and beverage selections, takes and rings in orders, delivers food and beverages, processes payments, and assists fellow team members to ensure overall guest satisfaction.

REQUIREMENTS

- Must be upbeat, outgoing and positive.
- Must be able to assist guests and possess great guest relations skills.
- Ability to work positively in a fast-paced environment.
- Excellent verbal communication and interpersonal skills.
- Ability to work effectively within a team.
- Ability to lift up to 35 lbs. as needed.

To Apply online go to: www.cakecareers.com

If you have any questions: Text in 925-392-0473 or email careers@thecheesecakefactory.com

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